



Evaluation Report

The 6th South-South Learning Forum 2015, titled “*Emerging Social Protection Systems in an Urbanizing World*,” was held in Beijing, China, from November 9–13, 2015. The Learning Forum gathered 250 policymakers from 75 countries to discuss, share and learn from emerging knowledge and practical innovations on social protection in urban areas.

This document summarizes the main results gathered from the individual evaluation forms, and provides several recommendations to the organizing team for similar future events. The breakdown

of the following paragraphs is reflective of the evaluation form itself. When scales are used, 1 is the minimum value and 7 is the maximum. Specific results are also attached in Annex 1.

Overall content (summary of responses reported as %)

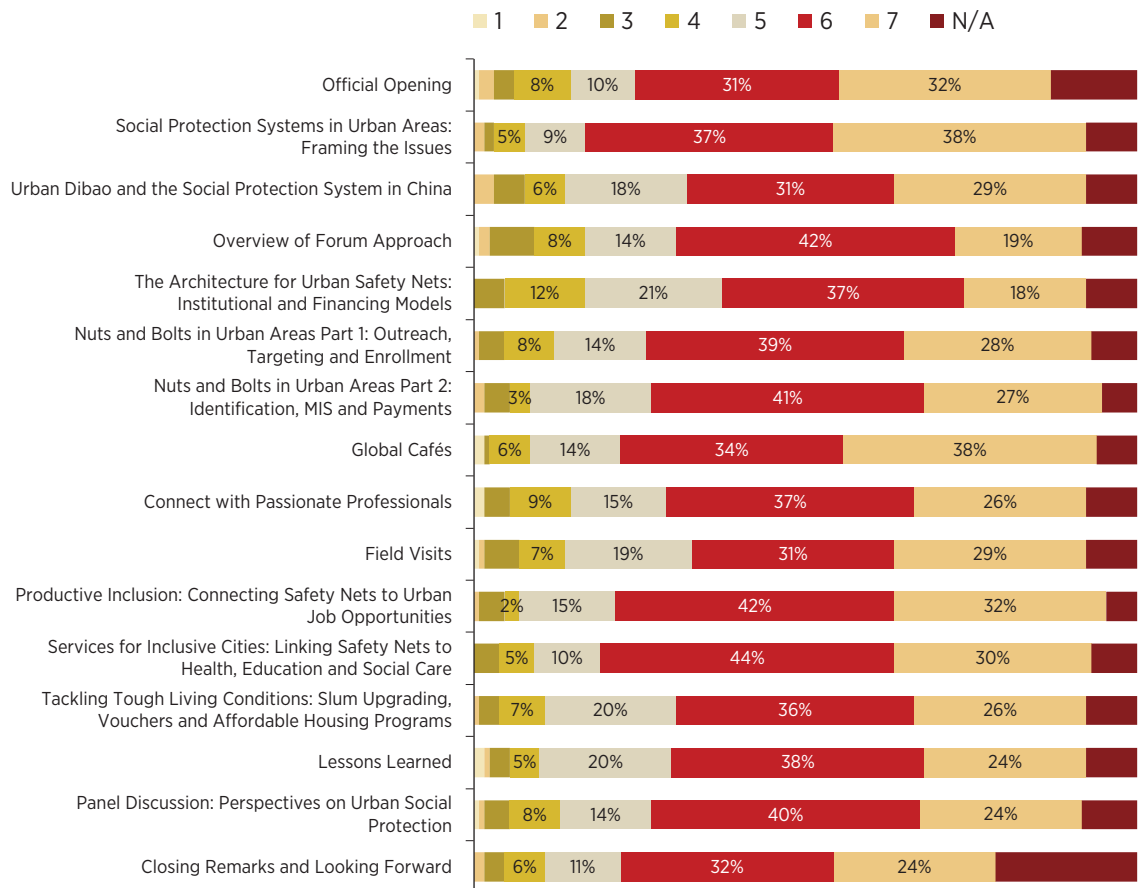
- Over 95 % of respondents were satisfied or highly satisfied with the 2015 South-South Learning Forum¹
- More than 90% of them agreed that the topics and areas discussed throughout the Forum, as well as the lessons learned from the case studies, were relevant to their work.
- Similarly, more than 90% of the respondents were confident or strongly confident that participating in the Forum will positively impact their work
- The speakers and participants were very well suited to the Forum’s objectives. Over 90% of the respondents echoed this sentiment.
- Almost all of the respondents (>96%) agreed or strongly agreed that they have gained new knowledge by participating in the Forum

A few of the comments/suggestions related to the overall content include:

- “Provide more in-depth sessions i.e a more substantial “Nuts and Bolts”
- “More focus on implementation and challenges”
- “More sharing/interactive sessions such as Global Cafes”
- “Include disaster risk management and fragility issues in future SPL discussions”
- “Updated web before the forum/ share material before forum”
- “Perhaps have a South-North Forum”
- “Best content selection/preparation of all SSLF to date.”

¹ Total of 131 respondents.

How would you evaluate the individual sessions?



Note: 1 = min value; 7 = max value

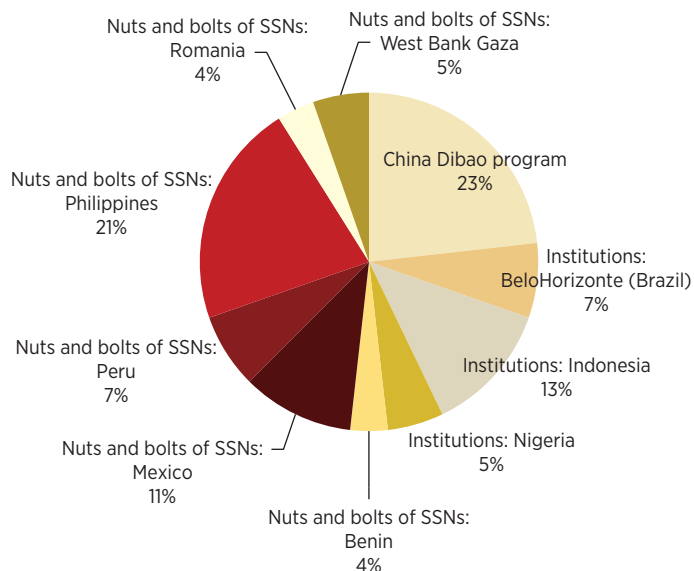
Individual sessions (summary of responses reported as %)

- As demonstrated from the graph below, a score of 6 and 7 is a consistent majority across all sessions.
- While all the sessions received very good, great or excellent ratings, the highest rated ones (with a sum of ratings 5-7 of over 85%) include the Forum sessions on: i) Productive Inclusion: Connecting Safety Nets to Urban Job Opportunities; ii) Nuts and Bolts in Urban Areas Part 2: Identification, MIS and Payments; iii) Services for Inclusive Cities: Linking Safety Nets to Health, Education and Social Care; and iv) Global Cafés.

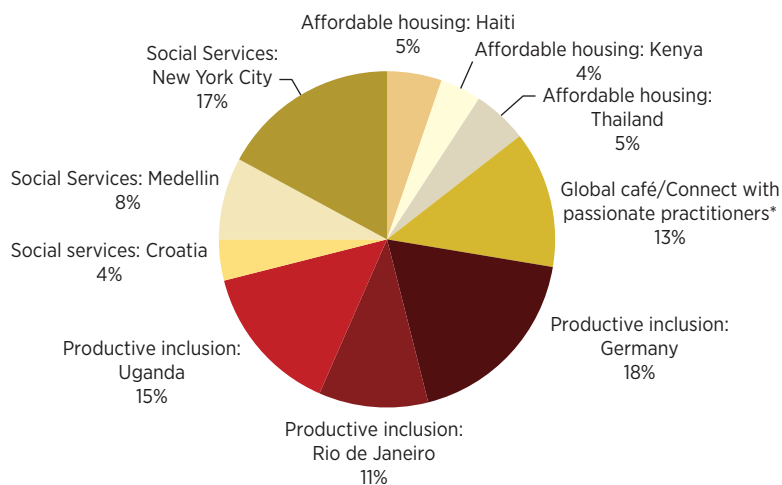
Overall organization

- Almost 90% of respondents enjoyed or truly enjoyed the style of dialogue and discussion during the Forum.
- Over 80% agreed or strongly agreed that the choice of methodologies matched the purpose of the Forum.
- Nearly 90% of participants agreed or strongly agreed that the facilitators moderated the discussions well.
- Almost all respondents were pleased, impressed or very impressed with the quality of interpretation services.
- Almost all respondents agreed or strongly agreed that time management throughout the Forum was good and that the duration of the Forum itself was appropriate.

Which of the following country cases presented in the first two days was most useful for you?



Which of the following country cases presented in the second half of the Forum was most useful to you?



* These included a number of cases.

- Finally, more than 95% of the respondents agreed or strongly agreed that they have made relevant contacts during the Forum.

- “Name it “Global Learning Forum” because the focus is not exclusively on the south”
- “Very well organized. Thank you!”

A few of the comments/suggestions related to the overall organization include:

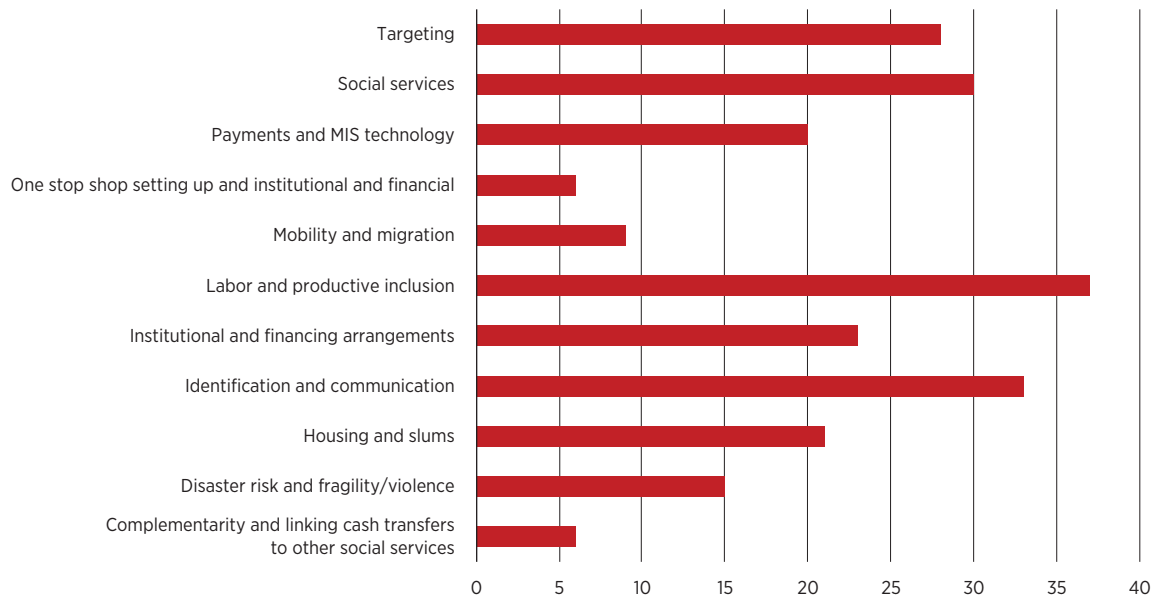
- “Put countries with relevant experience “scope, size, and populations” together”
- “More innovative format of discussion may be beneficial”
- “Leave space for wild card topics”
- “Add a follow-up regional events or thematic events”

Logistics

- More than 85% of the participants agreed or strongly agreed that all the information that was needed for the Forum was provided for them ahead of time.
- More than 90% of them were satisfied or very satisfied with how the travel and transportation were organized. They also shared the same

Which of the following areas do you most need to know more about?

(Results shown in # of votes. Respondents had the choice to pick more than one)



positive sentiment for the hotel's adequacy and suitability for the event.

- The evening program of the Forum was enjoyed or greatly enjoyed by over 80% of the respondents.

Comments on "How future South-South Fora could be improved?"

- "Have more time dedicated for the field visit"
- "Too general and should drilldown to the fine details"
- "Include parallel sessions on technologies currently in use, more operational instruments"
- "Include some touristic activity"

What is one concrete idea and action that you find most important to advance the urban social protection agenda in your country?

The overwhelming majority of responders indicated that the establishment of "One stop shops" would be the main course of action towards advancing urban social protection agendas. Other ideas included:

- "Cash transfers coupled with livelihood engagement activities"
- "A dynamic aid system where adjustment can be made based on the recipient's conditions"
- "Job access linked to one-stop-shops"
- "How to identify and empower youth being the majority unemployed in the urban setting"
- "Identification, retraining and professional insertion of urban migrants currently in insecure, precarious employments in urban areas (especially capital cities)"
- "To establish comprehensive and integral responses to urban challenges at every level: including individuals, families and communities."

Annex 1. Evaluation results

Overall Content

Questions	1 (lowest)	2	3	4	5	6	7 (highest)	N/A	Total
1. Overall, I feel satisfied with this South-South Forum.	0 0%	3 2%	2 2%	1 1%	24 18%	46 35%	54 41%	1 1%	131 100%
2. The topics were relevant for my area of work.	1 1%	2 2%	0 0%	8 6%	18 14%	54 41%	47 36%	1 1%	131 100%
3. The speakers and participants suited the thematic focus of the Forum well.	0 0%	2 2%	2 2%	5 4%	25 19%	62 47%	34 26%	1 1%	131 100%
4. I gained new knowledge.	0 0%	3 2%	2 2%	10 8%	17 13%	43 33%	56 43%	0 0%	131 100%
5. Lessons learned from some of the presented case studies are helpful in my work context.	0 0%	4 3%	1 1%	4 3%	24 18%	52 40%	45 34%	1 1%	131 100%
6. I am confident that participating in the Forum will positively impact my own work at home.	0 0%	3 2%	1 1%	8 6%	18 14%	41 31%	58 44%	2 2%	131 100%

Individual Session Content

Questions	1	2	3	4	5	6	7	N/A	Total
7. Official Opening	1 1%	3 2%	4 3%	11 8%	13 10%	40 31%	42 32%	17 13%	131 100%
8. Social Protection Systems in Urban Areas: Framing the Issues	0 0%	2 2%	2 2%	6 5%	12 9%	49 37%	50 38%	10 8%	131 100%
9. Urban Dibao and the Social Protection System in China	0 0%	4 3%	6 5%	8 6%	24 18%	41 31%	38 29%	10 8%	131 100%
10. Overview of Forum Approach	1 1%	2 2%	9 7%	10 8%	18 14%	55 42%	25 19%	11 8%	131 100%
11. The Architecture for Urban Safety Nets: Institutional and Financing Models	0 0%	0 0%	6 5%	16 12%	27 21%	48 37%	24 18%	10 8%	131 100%
12. Nuts and Bolts in Urban Areas Part 1: Outreach, Targeting and Enrollment	0 0%	1 1%	5 4%	10 8%	18 14%	51 39%	37 28%	9 7%	131 100%
13. Nuts and Bolts in Urban Areas Part 2: Identification, MIS and Payments	0 0%	2 2%	5 4%	4 3%	24 18%	54 41%	35 27%	7 5%	131 100%
14. Global Cafés	2 2%	0 0%	1 1%	8 6%	18 14%	44 34%	50 38%	8 6%	131 100%
15. Connect with Passionate Professionals	2 2%	0 0%	5 4%	12 9%	19 15%	49 37%	34 26%	10 8%	131 100%
16. Field Visits	1 1%	1 1%	7 5%	9 7%	25 19%	40 31%	38 29%	10 8%	131 100%
17. Productive Inclusion: Connecting Safety Nets to Urban Job Opportunities	0 0%	1 1%	5 4%	3 2%	19 15%	55 42%	42 32%	6 5%	131 100%
18. Services for Inclusive Cities: Linking Safety Nets to Health, Education and Social Care	0 0%	0 0%	5 4%	7 5%	13 10%	58 44%	39 30%	9 7%	131 100%

19. Tackling Tough Living Conditions: Slum Upgrading, Vouchers and Affordable Housing Programs	0	1	4	9	26	47	34	10	131
	0%	1%	3%	7%	20%	36%	26%	8%	100%
20. Lessons Learned	2	1	4	6	26	50	32	10	131
	2%	1%	3%	5%	20%	38%	24%	8%	100%
21. Panel Discussion: Perspectives on Urban Social Protection	1	1	5	10	18	53	32	11	131
	1%	1%	4%	8%	14%	40%	24%	8%	100%
22. Closing Remarks and Looking Forward	0	2	4	8	15	42	32	28	131
	0%	2%	3%	6%	11%	32%	24%	21%	100%

Overall organization

Questions	1	2	3	4	5	6	7	N/A	Total
23. I liked the style of dialogue and discussion during the Forum.	0	2	3	10	15	53	43	5	131
	0%	2%	2%	8%	11%	40%	33%	4%	100%
24. The choice of methodologies matched the purpose of the Forum.	0	1	2	13	23	43	42	7	131
	0%	1%	2%	10%	18%	33%	32%	5%	100%
25. The facilitators moderated the discussions well.	0	1	7	9	14	55	41	4	131
	0%	1%	5%	7%	11%	42%	31%	3%	100%
26. Interpretation services were of high quality.	2	3	3	13	15	52	39	4	131
	2%	2%	2%	10%	11%	40%	30%	3%	100%
27. Time management of the sessions was good.	2	2	4	12	25	48	34	4	131
	2%	2%	3%	9%	19%	37%	26%	3%	100%
28. The duration of the Forum was appropriate.	0	2	3	10	20	60	31	5	131
	0%	2%	2%	8%	15%	46%	24%	4%	100%
29. I have been able to establish relevant contacts during the Forum.	1	0	0	6	28	48	42	6	131
	1%	0%	0%	5%	21%	37%	32%	5%	100%

Logistics

Questions	1	2	3	4	5	6	7	N/A	Total
30. I received all the information I needed prior to the Forum.	2	1	4	6	27	42	44	5	131
	2%	1%	3%	5%	21%	32%	34%	4%	100%
31. My travel and transportation were well organized.	2	0	5	9	17	41	50	7	131
	2%	1%	3%	5%	21%	32%	34%	4%	100%
32. The hotel was adequate.	2	1	0	4	7	38	75	4	131
	2%	1%	0%	3%	5%	29%	57%	3%	100%
33. I enjoyed the evening program of the Forum.	1	3	3	7	23	38	47	9	131
	1%	2%	2%	5%	18%	29%	36%	7%	100%
34. The venue was suitable for this event.	2	1	0	6	11	41	66	4	131
	2%	1%	0%	5%	8%	31%	50%	3%	100%