



Identification Systems for Shock Response: Turkey's Experience

The Nuts and Bolts of Adaptive Social Protection

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Rationale & Context

What kind of shocks does Turkey faces?

- **Natural Disasters:** Earthquakes and floods.
- **Humanitarian Crisis:** Refugee Influxes.
- **Economic Shocks:** In the past.

Already Developed Social Assistance System in Turkey:

- In 2017 3.200.253 house hold received social assistance **(was 1 million in 2002)**
- \$9,75 billion budget for social assistances in 2017. **(was only \$300 million in 2002)**

Rationale & Context

Already Developed Social Assistance System in Turkey:

- National Systems are built with the flexibility to adapt to shocks
- 40 different social assistance programs (including CCTs etc.)
- From application to payment all social assistance process executed with **Integrated Social Assistance System (ISAS)** in an electronic environment.

ISAS AT A GLANCE



REGISTERED IN DATABASE

42 MILLION
CITIZENS'

SOCIAL, ECONOMIC
AND DEMOGRAPHIC
DATA



Rationale & Context

Issue: Since 2011 refugee influx due to conflict in Syria

As of 02/08/2018:

- 3.505.532 Syrian people under temporary protection in Turkey.
- 4.33% of Turkey's total population.
- 228.222 reside in camps.
- 3.278.310 live in cities.
- 1.583.910 children.

Rationale & Context

- Multiple government agencies, NGOs and civil society responding to crisis
- Ministry of Family and Social Policies developed **cash programs** with the financial support of European Union **for the basic needs** of refugees.
 - Collaboration with UNICEF, WFP and Turkish Red Crescent
 - **Scale-up** of existing social assistance system

How Turkey offered and scaled up existing social assistance substructure for refugees

Designed **2 new cash programs** for basic needs of refugees:

- Social Cohesion Assistance (SCA)
- Conditional Cash Transfer Program

Offered and scaled up substructure

- **IT Substructure (ISAS)**
- **Strengthened Local offices**

ESSN
NUMBERS

10.600 TOTAL
+160



1001 Local Offices and 18
Service Centres
across Turkey

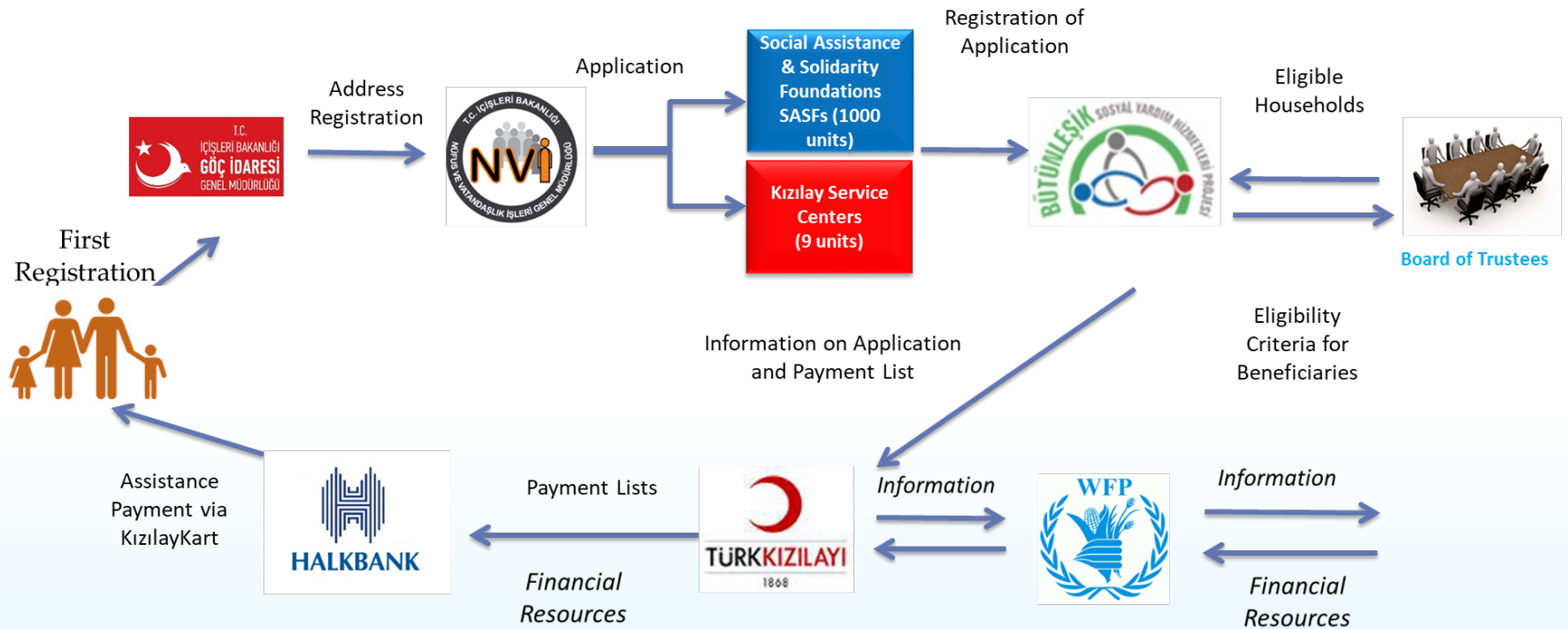
REGISTERED IN DATABASE

263 thousand
HH's

SOCIAL, ECONOMIC
AND DEMOGRAPHIC
DATA

409.000
application

Identification Process



Challenges and Solutions

- Language Problem
- Additional Burden on Local Offices



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