CIVIL SOCIETY POLICY FORUM

SUMMARY OF CSO REGISTRATION & POST-CSPF SURVEY RESULTS

2017 WBG/IMF ANNUAL MEETINGS
2017 ANNUAL MEETINGS
CSO PARTICIPATION IN NUMBERS

- 1224 Applicants
- 1092 Registered
- 683 Participants

- 67 COUNTRIES REPRESENTED
- 18 WORLD BANK SPONSORED CSOs
- 47 SESSIONS
YEAR-TO-YEAR TREND

-23%  -14%  -0.5%  -7%  +9%

RECEIVED APPLICATIONS
1590
1224

APPROVED & REGISTERED
1273
1092

ARRIVED & PICKED BADGES
686
683

COUNTRIES REPRESENTED
72
67

NUMBER OF SESSIONS
43
47

2016 Annual Meetings CSPF
2017 Annual Meetings CSPF
4 YEAR SPRING & ANNUAL MEETINGS CSO REGISTRATION TREND

- **Approved & Registered**
- **Arrived**
2017 AM ARRIVED CSOs

TOP 5 CSO DELEGATIONS

- Oxfam: 21
- Bank Information Center: 16
- SustainUS: 13
- Gates Foundation: 12
- World Resources Institute: 10

BREAKDOWN BY REGION

- US & Canada: 100
- Latin America & Caribbean: 65
- Wester Europe (non ECA): 33
- East Asia & Pacific: 19
- Middle East & North Africa: 18
- Europe & Central Asia: 16
- Africa: 14
- South Asia: 13
- East Asia & Pacific: 19
- Middle East & North Africa: 18
- Europe & Central Asia: 16
- Africa: 14
- South Asia: 13
**POST CSPF SURVEY RESULTS**

n=123 (18% of arrived CSOs)

### Q1: What type of organization do you represent?

- **NGOs**: 91
- **Think Tanks**: 12
- **Other**: 6
- **Foundation**: 4
- **CBOs**: 4
- **FBOs**: 3
- **Youth Groups**: 3

* Other*: East Africa, Global (2), and US

### Q2: What region are you from?

- **North America**: 37%
- **AFR**: 22%
- **Western Europe**: 11%
- **ECA**: 8%
- **LAC**: 7%
- **MENA**: 6%
- **SAR**: 4%
- **Other**: 3%
- **EAP**: 2%

* EAP: East Africa, Global (2), and US
Q3: Top three reasons for attending the CSPF

- Professional development – to learn about the WBG/IMF policies and attend policy sessions (47%)
- To network and share information with other CSOs (47%)
- To advocate policies with WBG/IMF staff and EDs (38%)

n = 120

Q4: Satisfaction with registration

- Very satisfied (63%)
- Somewhat satisfied (28%)
- Somewhat unsatisfied (6%)
- Very unsatisfied (3%)

n = 120

Q5: Most attended days

- Thursday, October 12 (78%)
- Wednesday, October 11 (76%)
- Friday, October 13 (61%)
- Tuesday, October 10 (56%)

n = 117

- If attended only one session, please specify
  n = 3
  1. "Dialogue with EAP"
  2. "Relief in East Africa"
  3. "Belt and Road"
Q6: How satisfied were you with the following aspects of the CSPF?

- **Relevance of session topics**
  - Very satisfied: 47%
  - Somewhat satisfied: 41%
  - Somewhat unsatisfied: 8%
  - Very unsatisfied: 3%
  - Don't know: 1%

- **Quality of speakers or panelists**
  - Very satisfied: 49%
  - Somewhat satisfied: 39%
  - Somewhat unsatisfied: 9%
  - Very unsatisfied: 2%
  - Don't know: 2%

- **Length of sessions**
  - Very satisfied: 49%
  - Somewhat satisfied: 42%
  - Somewhat unsatisfied: 3%
  - Very unsatisfied: 3%
  - Don't know: 2%

- **WBG/IMF staff participation**
  - Very satisfied: 38%
  - Somewhat satisfied: 35%
  - Somewhat unsatisfied: 17%
  - Very unsatisfied: 8%
  - Don't know: 3%
Q7: To what extent were the following sessions useful to you?  n = 117

**WBG orientation session**
- To a very high degree: 26%
- To a somewhat high degree: 23%
- To a somewhat low degree: 10%
- To a very low degree: 2%
- Did not attend: 39%

**CSO-led sessions**
- To a very high degree: 37%
- To a somewhat high degree: 42%
- To a somewhat low degree: 11%
- To a very low degree: 3%
- Did not attend: 8%

**WBG/IMF-led sessions**
- To a very high degree: 44%
- To a somewhat high degree: 35%
- To a somewhat low degree: 10%
- To a very low degree: 12%
- Did not attend: 9%

**Future of the CSPF session**
- To a very high degree: 31%
- To a somewhat high degree: 28%
- To a somewhat low degree: 9%
- To a very low degree: 6%
- Did not attend: 26%
Q8: How satisfied were you with the following aspects of the CSO Roundtable with WBG Executive Directors?  n = 112

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Very satisfied</th>
<th>Somewhat satisfied</th>
<th>Somewhat unsatisfied</th>
<th>Very unsatisfied</th>
<th>Don't know</th>
</tr>
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<tr>
<td><strong>Choice of topics</strong></td>
<td>34%</td>
<td>40%</td>
<td>8%</td>
<td>1%</td>
<td>17%</td>
</tr>
<tr>
<td><strong>Number of topics</strong></td>
<td>31%</td>
<td>42%</td>
<td>10%</td>
<td>2%</td>
<td>15%</td>
</tr>
<tr>
<td><strong>Format and structure</strong></td>
<td>29%</td>
<td>44%</td>
<td>8%</td>
<td>3%</td>
<td>16%</td>
</tr>
<tr>
<td><strong>CSO Moderator</strong></td>
<td>40%</td>
<td>33%</td>
<td>7%</td>
<td>3%</td>
<td>17%</td>
</tr>
</tbody>
</table>
Q9: Ideas to improve CSO Roundtable with the WBG EDs  n = 42

**TIME**

"The participants CSOs should be given more time to ask questions to the EDs"

"I understand time is short. However, when a question was asked by CSOs, sometimes an answer was given that gave rise to other questions - which couldn't be asked"

"More time could be allotted for the session to get as many questions answered as possible"

"Length should be longer. They could receive CSO questions in advance"

**SPACE**

"Provide more space for CSOs"

"We need a bigger space"

**REGIONAL & THEMATIC MEETINGS**

"Have a main session, where the EDs brief on main issues facing the Board, then have breakout sessions for each of the main topics to be addressed"

"South South exchange should be highly encouraged"

"Include more small round table breakouts to facilitate deeper interaction and networking and allow for more in depth discussion and more useful questions"

**TOPICS**

"Focus less on WBG policies and procedures and more on examining problems and soliciting advice from attendees"

"Choose a particular topic every year to foster a deeper discussion"

**FORMAT**

"Questions should be taken by region"

"Involve more CSOs and bring them to interact and debate"

"Have one question at a time - rather than rounds of 5 questions - so that all are answered!"

"Having more CSOs at the table during these discussions"

**INCLUSION**

"It is very canned and sanitized and orchestrated to control civil society. Break up the WBG directors into small groups. You insult us with this format"

**NETWORKING**

"Have them stick around for the drinks afterwards"
Q10: Suggestions to improve engagement with the Executive Board

CONTINUOUS COMMUNICATION

"Organize better interactions with CSOs throughout the year using technology"

"Actually engage with CSOs (...). After the sessions are over, emails stop as well as responses"

"More frequent and regular updates would be fantastic"

"CSOs could send a report every six months presenting its main concerns and how the board could help"

"Provide for more asynchronous communication. There are civil society groups on Linked-In, for example, that the Civil Society Team can post questions or present ideas for comment"

"Publications that outline current and upcoming activities for which we can participate"

REGIONAL & THEMATIC MEETINGS

"Organize small group meetings with EDs during the Annual and Spring Meetings"

"We need separate regional meeting meeting with EDs"

"More regional meetings"

ENGAGEMENT IN THE FIELD

"WBG Executive Directors should participate in CSO meetings in the regions"

"Ensure that CSOs are not only heard in Washington DC, but the World Bank Country offices as well where actual work happens"

"The Board should attend CSO meetings in the regions"

"Hold ED open houses for constituents in town"

"Publish travel schedules and conduct outreach in country to reach a broader audience"

"Meet impacted civil society and communities during project site visits"

OTHER

"Diaspora engagement to be focus on efficient delivery of service"

"Greater Board Member participation in sessions at the CSPF"

"Create list serves of interested CSOs to meet from each country when the ED is traveling"

"Publish ED positions on key votes online"

"Update ED websites with advisers and staff and information about what topic areas they cover with contact information"
Q11: Ideas to improve the CSPF  n = 57

**SPACE**

"Have the CSPF at the MC instead of I building to increase staff attendance and enable greater participation"

"The CSPF should be in the MC to enable participants to more easily go from one event to another"

**REGISTRATION**

"You should be able to register civil society participants on the day of the CSPF"

"Applicants should get timely feedback on the status of their application"

"Improve registration process to make sure there is enough time for participants to make travel arrangements"

"Make registration available in other languages"

**WB/IMF REPRESENTATION**

"The organizers should facilitate participation of Bank staff, but should not hinder it"

"It would be helpful if members from WBG/IMF are in the sessions for feedback on questions posed by participants"

**TOPICS**

"Past Forums were more issue oriented. The sessions have gone from valuable experience sharing to marketing of organizational agendas"

"Streamline sessions. For example, each year select a theme to focus on"

**NETWORKING**

"Early notification on the attendees registered would allow for prep attendance and even more fruitful engagement"

"CSOs could have a contact list of all other CSOs related to its field of work"

"Have some smaller breakout sessions and additional networking focused sessions"

"Have a “global village” concept as the International AIDS Conference has at its meetings which would allow the public to better participate"

**INCLUSION**

"Indicate, in advance, which language translation is available to which session"

"Provide translation services"

"Create an avenue for grassroots CSOs to be heard"

"Let project based government people be involved in the policy sessions"

"The townhall needs to be structured. E.g. Call on predetermined individuals from their seats, get feedback on questions shared on email to include more voices, etc."

**COMMS & MARKETING**

"Have some form of after-session follow-up on the CSPF website where attendees can ask questions, make recommendations, etc."

"Have a schedule that is one PDF for the whole thing. Also, integrate all the Annual Meeting programs"

"More web broadcasting for those can't attend"