CIVIL SOCIETY POLICY FORUM
2016 ANNUAL MEETINGS REPORT
&
SUMMARY OF THE POST CSPF SURVEY RESULTS

1590 CSO APPLICANTS
1273 APPLICANTS APPROVED & REGISTERED
686 CSO REPRESENTATIVES ATTENDED

72 COUNTRIES
48 SPONSORED CSOs
43 SESSIONS

POST CSPF SURVEY INSIGHTS

167 RESPONSES
24.3% PARTICIPATION RATE
87 SUGGESTIONS
3 YEAR TREND

Number of registered CSO representatives compared to number of arrived CSO representatives over the past 3 years of Annual Meetings (AM) and Spring Meetings (SM)
REGISTERED VS. ATTENDED

Number of CSO representatives registered and approved compared to number of CSO representatives who arrived and picked up their badges at registration

- **Africa (28%)**
  - Registered: 166
  - Arrived: 46

- **East Asia and Pacific (73%)**
  - Registered: 30
  - Arrived: 22

- **Latin America & Caribbean (57%)**
  - Registered: 56
  - Arrived: 32

- **Middle East and North Africa (58%)**
  - Registered: 19
  - Arrived: 11

- **South Asia (21%)**
  - Registered: 48
  - Arrived: 10

- **Europe and Central Asia (60%)**
  - Registered: 20
  - Arrived: 12

- **Other* (62%)**
  - Registered: 883
  - Arrived: 544

*Other category includes: Australia, Austria, Belgium, Canada, Denmark, Fiji, Finland, France, Germany, Greece, Italy, Lithuania, Madagascar, Netherlands, Norway, Switzerland, UK, and US.
POST CSPF SURVEY RESPONSES

Q2: What type of organization do you represent?

- NGOs: 73.7%
- Think Tanks: 10.2%
- Faith-based: 3%
- Foundations: 2.4%
- Youth groups: 1.2%
- Labor Unions: 0.6%
- Community: 0.6%
- Other: 8.4%

Q3: Top three reasons for attending the Civil Society Policy Forum

1. To network and share information with other CSO participants: 41.8%
2. To advocate policies with WBG/IMF staff and Executive Directors: 36.1%
3. To attend policy sessions: 35.4%
Q4: Satisfaction with the registration process
- Very satisfied: 55.1%
- Somewhat satisfied: 29.7%
- Somewhat unsatisfied: 6.3%
- Very unsatisfied: 4.4%

Q5: Helpfulness of the CSPF Team
- Very helpful: 52.5%
- Somewhat helpful: 24.1%
- Somewhat unhelpful: 5.1%
- Very unhelpful: 2.5%

Q6: Most attended days
- Tuesday, October 4: 37.0%
- Wednesday, October 5: 54.1%
- Thursday, October 6: 52.7%
- Friday, October 7: 39.7%
Q7: How satisfied were you with the following aspects of the Civil Society Policy Forum?

Relevance of session/event topics
- Very satisfied: 49
- Somewhat satisfied: 77
- Somewhat unsatisfied: 15
- Very unsatisfied: 5

Quality of speakers or panelists
- Very satisfied: 64
- Somewhat satisfied: 62
- Somewhat unsatisfied: 16
- Very unsatisfied: 2

WBG/IMF staff participation during sessions
- Very satisfied: 32
- Somewhat satisfied: 71
- Somewhat unsatisfied: 26
- Very unsatisfied: 14

The highest rated is relevance of the sessions and event topics, and lowest rated is WBG/IMF participation rate. WBG and IMF lack of participation and engagement was also mentioned the most in the free-form suggestions of the survey.
Q8: To what extent were the following sessions useful for you?

**Evolution of Civil Society Policy Forum**
- 33% to a very high degree
- 46% to a somewhat high degree
- 20% to a somewhat low degree
- 4% to a very low degree

**WBG/IMF flagship sessions and side events**
- 34% to a very high degree
- 59% to a somewhat high degree
- 16% to a somewhat low degree
- 5% to a very low degree

**Roundtable with WBG Executive Directors**
- 33% to a very high degree
- 39% to a somewhat high degree
- 19% to a somewhat low degree
- 9% to a very low degree

Only top three rated sessions are included in this in these infographics. This question also got the highest numbers of "I Don't Know" answers.
Q9: How important were the following sessions of the Civil Society Policy Forum in regards to your work?

**Evolution of Civil Society Policy Forum**
- To a very high degree: 33
- To a somewhat high degree: 46
- To a somewhat low degree: 20
- To a very low degree: 4

**WBG/IMF flagship sessions and side events**
- To a very high degree: 34
- To a somewhat high degree: 59
- To a somewhat low degree: 16
- To a very low degree: 5

**Roundtable with WBG Executive Directors**
- To a very high degree: 33
- To a somewhat high degree: 39
- To a somewhat low degree: 19
- To a very low degree: 9

Only top three rated sessions are included in this in these infographics. This question also got the highest numbers of “I Don’t Know” answers.
Q10: To what extent did the Civil Society Policy Forum meet your expectations and/or goals?

- To a very high degree: 26
- To a somewhat high degree: 84
- To a somewhat low degree: 26
- To a very low degree: 8
SUGGESTIONS FOR IMPROVEMENT

The most prominent themes listed in descending order based on number of people referencing them.

WBG STAFF ENGAGEMENT

"low-levels of participation of IMF/ Bank management at Forum events remains a concern"

"attendance at policy session organized by CSO of WBG staff from relevant department to ensure feedback and input"

"I think it's important to ensure that there is at least one WBG representative on every panel"

DISCUSSION TIME

"More time with decision makers in Town Hall meetings..."

CSOs should have more time to interact with their regional VP and country representatives"

REGIONAL MEETINGS

"All Civil Society Representatives should meet the first day by geographical areas or thematic groups or both."

"...regional VPs and country directors are not truly open to all participants because information about these sessions is not shared widely..."

COMM TECHNOLOGY

"Webcast of civil society forum events would be helpful for those unable to attend the events in person."

"Please ensure that Civil Society Policy Forum sessions can use technology to connect speakers from around the world in real time (and save CSOs scarce resources)"

INTERPRETING SERVICES

"Provide translators and earpieces for other major languages, such as French, Spanish, and Arabic."

SESSION TOPICS

"Increase Youth related topics."

"Financial Literacy for economic development."

"Would appreciate a forum on the role of Human Rights in IMF/WBG policies"

REGISTRATION TIMING

"...in light of the difficulties of acquiring visas and purchasing tickets, the registration process could be extended - or perhaps preferentially so for southern regions."

ACCREDITATION

"...more efforts should be made to manage expectations about the CSPF rather than putting up barriers to entry through requirements about institutional affiliations and formal registration documents."

LOCATION

"...ensure more CSPF events take place at the main buildings, thus allowing for greater IMF/WB participation would significantly improve the impact of (and thus, utility of) the Forum for CSOs."

FOOD

"...making snacks and coffee available to all participants throughout the day would greatly improve the overall experience and atmosphere..."