Frequently Asked Questions

1. When will Global Innovation Forum take place?

The Global Innovation Forum: Leveraging Exponential Technology for Competitiveness and Development will take place in Singapore from October 4-6, 2017.

2. What venues will the Global Innovation Forum take place?

October 4 sessions will be held at:

National University of Singapore (NUS)
The Vista
University Hall, Lee Kong Chian Wing
21 Lower Kent Ridge Road, Level 7
Singapore 119077

October 5 and 6 sessions will be held at:

Emerging Markets Institute located on the INSEAD campus
The Claude & Tuulikki Janssen Auditorium
INSEAD Asia Campus
1 Ayer Rajah Avenue
Singapore 138676

3. Where can I find the latest agenda?

The latest agenda and details on the Forum can be found on the Global Innovation Forum website. Click on the “agenda” tab to download the agenda.

4. Do you have suggested hotels recommended for the Forum?

Yes, a block of rooms available at a first come first serve basis have been reserved from October 3-7th, 2017 at the following hotels:

- **JW Marriott South Beach**
  - Rate: USD $250 per night, approximate single room rates including taxes.
  - Address: 30 Beach Road, Singapore 189763
  - Contact details: Reservations: jw.sinjw.reservations@marriotthotels.com or at 65 6818 1888.
- **Download Hotel Reservation Form**

- **Park Hotel Alexandra**
  - Rate: USD $190 per night, approximate single room rates including taxes.
  - Address: 323 Alexandra Road, Singapore 159972
  - Contact details: Jennifer Xue jennifer.xue@parkhotelgroup.com or at: 65 6828 8826.
  - **Download Hotel Reservation Form**

- **Novotel Clarke Quay**
  - Rate: USD $188 per night, approximate single room rates including taxes.
  - Address: 177A, River Valley Road, Singapore 179031
  - Contact details: Josephine h5993-re6@accor.com or at: 65 6433 8720)
  - **Download Hotel Reservation Form**

- Please note that transportation to and from the hotel to the venues will be provided for the Park Hotel and Novotel hotels only.
- Once a hotel block is at capacity, you will be required to select one of the alternative hotels.
- Each person is responsible for completing the guestroom reservation form and providing a credit card in order to confirm the booking. Please fill out and submit the respective booking form at your earliest convenience. Please note that the hotel rates on the forms are in Singapore dollars.
- Hotel rates are for a check-in on October 3rd and check-out on October 7th. Any additional nights may be at a different rate.
- The reservation block is open until September 14th. After that date, the discounted rate will not be applicable, and rooms may not be available.
- Please take note of the cancellation policy on the booking forms.

5. **Who should I contact to request a visa letter?**

   Please contact Huzliza Binte Ismail (hismail@worldbank.org) by September 10th.

6. **Who should I contact to learn more about the Global Innovation Forum?**

   If you have any questions, please write us at t_c_gif_singapore_2017@worldbankgroup.org

7. **Where can I go to register for the Global Innovation Forum?**

   Click [here](#) to register for the Inaugural Global Innovation Forum. You can also copy and paste the following link you’re your browser:
8. Can you provide additional details on each site visit option?

Site visits are scheduled for Thursday, October 5th. As space is limited, you are requested to select your top 2 preferences.

1) **Advanced Remanufacturing Technology Centre (ARTC):** This site visit is about the future of manufacturing. ARTC is a platform built upon strong partnerships across the supply chain: complemented by technical support from research institutes and academia. With a purpose built facility, ARTC rapidly creates solutions and brings these technologies into industrial production capabilities. Participants will gain a better understanding of ARTC’s co-innovation model in the six core technology themes of Repair and Restoration, Surface Enhancement, Robotics, Product Verification, Additive Manufacturing and Factory of the Future.

2) **NUS Enterprise:** This site visit is about the future of entrepreneurship and incubators. BLOCK71 Singapore is a partnership between NUS Enterprise and Singtel Innov8. Located within JTC Launchpad@One-North, it is the heart of the BLOCK71 network, growing and bringing together the largest start-up community in Singapore. BLOCK71 entrepreneurs can leverage a global network of resources, the research capabilities and technologies of NUS, and the investment and business acumen of the partners, to further their entrepreneurial journeys within the local geography and beyond. The Hangar by NUS Enterprise is the campus hub where start-ups and entrepreneurs nurture business ideas. Start-ups at The Hangar enjoy the privileges of the NUS Start-up Runway on and off campus, and beyond Singapore.

3) **National Library Board Innovation Journey:** This site visit is about the future of information management and data literacy. National Library Board (NLB) supports research, information and data literacy and education through a trusted, accessible and globally-connected, comprehensive network of Public Libraries. This tour will bring participants on NLB’s Innovation Journey, which saw the transformation of the organization from a brick-and-mortar institution to a leading digital platform and data hub utilized through the smart use of technology.

4) **Environmental & Water Technology Centre of Innovation (EWTCOI):** This site visit is about the future of environmental technology. EWTCOI partners with SMEs and large organisations to develop cutting edge environmental and water technologies, and translate these innovative ideas into practical solutions that help green the environment. Participants will tour their facilities to find out more about their Membrane and Water Solutions, Industrial Resources Solutions, and Green Building Innovations.

5) **DHL Supply Chain Advanced Regional Center:** This site visit is about the future of logistics. DHL's Supply Chain Advanced Regional Center is the company's first dedicated center for innovation in logistics services in the Asia Pacific region.
Participants will observe DHL’s technologies that will transform logistics operations, such as driverless shuttles for faster and more efficient transportation, and drones for the delivery of time-critical goods such as medicines.

6) Development Bank of Singapore (DBS): This site visit is about the future of finance. DBS is a leading financial services group in Asia, with over 280 branches across 18 markets. Headquartered in Singapore, DBS is at the forefront of leveraging digital technology to shape the future of banking, and has been named “World’s Best Digital Bank” by Euromoney. Participants will learn about DBS’ transformation journey in embracing the digital world, and tour DBS Asia X (DAX), a space created to collaborate with start-ups and the broader FinTech community.

9. Important note about medical insurance:

Please note you are responsible for own medical insurance during your travel and whilst you are in Singapore. The medical expenses in Singapore can be high. Please ensure that you have a policy that provides sufficient coverage for medical expenses and repatriation to your home country.