

## MODULE – HEALTH

1. During the past one month, have you suffered from an illness or injury? Answer: \_\_\_\_\_

1=Yes

2=No >>END INTERVIEW

2. What was the illness or injury? *[Do not read options. Code from response]* LIST UP TO 3

ILLNESS/INJURY 1	ILLNESS/INJURY 2	ILLNESS/INJURY 3

1=FEVER, MALARIA	7=LOWER RESPIRATORY (CHEST, LUNGS)	13=DENTAL PROBLEM	19=PAIN WHEN PASSING URINE	25=FRACTURE
2=DIARRHEA	8=FLU	14=EYE PROBLEM	20=DIABETES	26=WOUND
3=STOMACH ACHE	9=ASTHMA	15=EAR/NOSE/THROAT	21=MENTAL DISORDER	27=POISONING
4=VOMITING	10=HEADACHE	16=BACKACHE	22=TUBERCULOSIS (TB)	28=PREGNANCY
5=SORE THROAT	11=FAINTING	17=HEART PROBLEM	23=SEXUALLY TRANSMITTED DISEASE	29=UNSPECIFIED LONG-TERM ILLNESS
6=UPPER RESPIRATORY (SINUSES)	12=SKIN PROBLEM	18=BLOOD PRESSURE	24=BURN	30=OTHER (SPECIFY)

### ***Q3-10, ASK FOR THE MOST RECENT ILLNESS ONLY***

3. What action did you take to find relief for the illness/injury? *[Do not read options. Code from response]* Answer: \_\_\_\_\_

1=Did nothing >>Q11	5=Went to a Pharmacy >>Q4	9=Used medicine I had at home >>Q11
2=Went to a Government health facility >>Q4	6=Went to a local Grocery store for medicine >>Q11	10=Used medicine from a friend, relative or neighbour >>Q11
3=Went to a Church/Mission health facility >>Q4	7=Went to a Traditional Healer >>Q11	11=Used personally known remedies >>Q11
4=Went to a Private/NGO health facility >>Q4	8=Went to a Faith Healer >>Q11	12=Other >>Q11

4. How long did you take to reach the health facility from your home? (one way travel only). Answer: \_\_\_\_\_ hours and \_\_\_\_\_ minutes

5. How long did you have to wait to be attended to? Answer: \_\_\_\_\_ hours and \_\_\_\_\_ minutes

6. Who diagnosed the illness? Answer: \_\_\_\_\_

1=Doctor/Clinical Officer

2=Nurse

3=Health Assistant

4=Other

7. Did the doctor/clinical officer/nurse/health assistant do any of the following...?		1 = Yes 2 = No
A	Take your temperature	
B	Take your pulse	
C	Listen to your chest with a stethoscope	
D	Pinch your abdominal skin	
E	Weigh you	
F	Take blood, stool or urine sample from you	

8. Did you pay for the following...?		1 = Yes 2 = No
A	Consultation fee	
B	Notebook or patient card	
C	Drugs	
D	Lab tests	
E	Bribe / unofficial payment	

9. How satisfied were you with the treatment you received? *[READ OUT ALL OPTIONS]* Answer: \_\_\_\_\_

1=Very dissatisfied

2=Dissatisfied

3=Neither satisfied nor dissatisfied

4=Satisfied

5=Very satisfied

10. Have you encountered any of these problems with your local public clinic or hospital during the past one month...?		1=Yes 2=No
A	Services are too expensive / unable to pay	
B	Lack of medicines or other supplies	

C	Lack of attention or respect from staff	
D	Absent doctors	
E	Long waiting time	
F	Dirty facilities	

**FOR THOSE WHO ANSWERED Q10 >> END OF INTERVIEW**

11. Why didn't you go to a health facility? *[READ OUT ALL OPTIONS]* Answer: \_\_\_\_\_

1=Illness/injury was not serious

2=No money

3=Couldn't get to health facility (too far away, roads not passable, etc.)

4=Bad treatment was expected at health facility (e.g. absence of drugs, absent provider, incompetent provider, etc.)

5=Other