Emerging Social Protection Systems in an Urbanizing World

Field Visit Guide
Contents

Overview and Objectives 1
Field Visit Agenda and Site Information 1
Major Social Assistance Programs 7
Institutions 8
Overview and Objectives

We are delighted to welcome you to Beijing to learn about our social assistance programs. Forum participants will be divided into five groups with each traveling by bus to one of five districts: Xicheng, Chaoyang, Haidian, Shunyi and Huairou. There you will learn about local social assistance programs carried out at District/County Civil Affairs Bureaus and Street/Township (sub-district) Offices, including the process for how Dibao, employment services and other social assistance are delivered. Each group will return directly back to the JW Marriott Hotel after the field visit.

Field Visit Agenda and Site Information

**GROUP 1: HUAIROU DISTRICT**

8:00 Depart by bus from the JW Marriott Hotel to the Public Service Hall (one-stop-shop) of the Huairou Township Government.

9:30 Arrive at the Public Service Hall. Have a quick overview of the “one-stop application and coordinated processing” services provided at this location; visit the employment services desk and get to know the job counseling and referral system; and visit the urban and rural Dibao desk and review application files and social assistance materials.

10:20 Go to the B1 Meeting Room of Huairou Township Government. Local officials will present an overview of implementing social assistance programs at the township level. You will learn the review and check procedures of Dibao applications as well as those of other social assistance programs (employment services, medical and educational assistance), and the linkage between social assistance programs and charity activities.

10:50 Discussion

11:20 End of morning visit

11:30 Bus ride to the restaurant of the Security Center of Yanqi Lake Ecological Demonstration Zone for lunch.

13:20 On the first floor Meeting Room in the Security Center of Yanqi Lake Ecological Demonstration Zone, the District Civil Affairs Bureau will present an overview of administrating and managing social assistance programs at the district level, mainly including the approval procedures
of urban and rural Dibao applications and the implementation of special social assistance programs, the development and operation of eligibility cross-check and verification mechanism, as well as the standardized management and supervision by the Civil Affairs Bureau.

14:00  Discussion

14:40  Return to JW Marriott Hotel by bus

District Information

Huairou District is a suburban area in the northeast Beijing region, 50 kilometers away from downtown Beijing. The total area of Huairou District is 2,128.7 km², where 89% of the land is mountainous. The District has 12 townships, two minority towns and two Sub-District Offices, and has a population of 278,000 residents, of which the urban per capita revenue is RMB 40,622 and the rural per capita income is RMB 17,990.

Huairou Township is located on the southern tip of Huairou District, where 30 administrative villages and one community are distributed over a total area of 58.8 km², with a total registered population of 32,291 residents.

GROUP 2: SHUNYI DISTRICT

8:20  Depart by bus from the JW Marriott Hotel to the Public Service Hall of the Yangzhen Township Government in Shunyi District.

9:40  Arrive at the Public Service Hall (one-stop-shop) of the Yangzhen Township Government. Have a quick overview of the “one-stop application and coordinated processing” services provided at this location; visit the employment services desk and get to know the job counseling and referral system; and visit the urban and rural Dibao desk and review application files and social assistance materials.

10:30  Go to the first-floor Meeting Room of Yangzhen Township Government. Local officials will present an overview of implementing social assistance programs at the township level. You will learn the review and check procedures of Dibao applications as well as those of other social assistance programs (employment services, medical and educational assistance), and the linkage between social assistance programs and charity activities.

11:00  Discussion

11:30  End of the morning visit

11:40  Bus ride to Shunyi Hotel for lunch
13:30  Bus ride to Shunyi District Social Organization Development Service Center
13:50  On the second-floor Meeting Room of Shunyi District Social Organization Development Service Center, the District Civil Affairs Bureau will present an overview of administering and managing social assistance programs at the district level, mainly including the approval procedures of urban and rural Dibao applications and the implementation of special social assistance programs, the development and operation of eligibility cross-check and verification mechanism, as well as the standardized management and supervision by the Civil Affairs Bureau.
14:30  Discussion
15:00  Visit Shunyi District Social Organization Development Service Center
15:30  Return to JW Marriott Hotel by bus

District Information

Shunyi District is located 30 km away from downtown Beijing in northeast part of the region. The total area of the District is 1,021 km$^2$ and the registered population is 601,000. There are 12 townships, seven District Offices and six Sub-District Offices. As the core area of the Capital International Airport, Shunyi District is the center of the airline industry and the modern manufacturing base serving the nation and the world.

Yangzhen Township is the center of the nine townships in the eastern part of the Shunyi District and is part of the first batch of national-level townships, and is the key township defined by the Beijing Municipal Plan and Shunyi New Town Plan. With its development positioned at creating a Sub-District center east to the Chaobai River, Yangzhen has established pillar industries, including modern manufacturing, trade and business services, urban agriculture and ecological tourism. There are 42 administrative villages distributed in 96 km$^2$ where nearly 60,000 local residents are live.

GROUP 3: XICHENG DISTRICT

8:30  Depart by bus from the JW Marriott Hotel to the Street sub-district Office in Financial Street
9:30  Arrive at the Public Service Hall of Financial Street Sub-District Office. Have a quick overview of the “one-stop application and coordinated processing” services provided at this location; visit the employment services desk and get to know the job counseling and referral system; and
visit the urban and rural Dibao desk and review application files and social assistance materials.

10:20 Go to the B1 Meeting Room of Financial Street Sub-District Office. Local officials will present an overview of implementing social assistance programs at the township level. You will learn the review and check procedures of Dibao applications as well as those of other social assistance programs (employment services, medical and educational assistance), and the linkage between social assistance programs and charity activities.

10:50 Discussion

11:20 End of the morning visit

11:30 Bus ride to Barbecue Wan Restaurant for lunch

12:50 Bus ride to Xuanwu Recreational Center of Beijing Military Retired Cadres

13:20 At the B1 Meeting Room in Xuanwu Recreational Center of Beijing Military Retired Cadres, the District Civil Affairs Bureau will present an overview of administrating and managing social assistance programs at the district level, mainly including the approval procedures of urban and rural Dibao applications and the implementation of special social assistance programs, the development and operation of eligibility cross-check and verification mechanism, as well as the standardized management and supervision by the Civil Affairs Bureau.

14:10 Discussion

14:40 Return to JW Marriott Hotel by bus

District Information

As one of the core functional areas of the Capital City, the Xicheng District occupies an area of 50.7 km², where 1,425,000 registered residents live in 261 communities under 15 Sub-District Offices. In 2014, Xicheng District realized RMB 305.23 billion GDP and the total assets of financial institutions reached RMB 75.6 trillion, accounting for 50% of the national total. Xicheng District has rich social resources in education, health, sports and other sectors, and its provision of public services is in a leading position in the Capital City.

The jurisdiction of the Financial Street Sub-District Office is an area of 3.78 km² (including a 1.18 km² core area). Located in the middle of Xicheng District, Financial Street has 19 community committees, a population of 107,000 registered residents, and a working population of 229,000. There are 2,689 various types of legal entities distributed within this area.
GROUP 4: HAIDIAN DISTRICT

8:40  Depart by bus from the JW Marriott Hotel to the Public Service Hall of Tiancun Road Street sub-District Office in the Haidian District

9:50  Arrive at the Public Service Hall (one-stop-center) of the Tiancun Road Sub-District Office. Have a quick overview of the “one-stop application and coordinated processing” services provided at this location; visit the employment services desk and get to know the job counseling and referral system; and visit the urban and rural Dibao desk and review application files and social assistance materials.

10:40  Bus ride to Tiancun Road Sub-District Office

10:50  Go to the second-floor Meeting Room of Tiancun Road Street Sub-District Office. Local officials will present an overview of implementing social assistance programs at the township level. You will learn the review and check procedures of Dibao applications as well as those of other social assistance programs (employment services, medical and educational assistance), and the linkage between social assistance programs and charity activities.

11:20  Discussion

11:50  End of morning visit

12:00  Bus ride to Maitark Hotel for lunch

13:40  At the B1 Multi-Function Hall of the Maitark Hotel, the District Civil Affairs Bureau will present an overview of administrating and managing social assistance programs at the district level, mainly including the approval procedures of urban and rural Dibao applications and the implementation of special social assistance programs, the development and operation of eligibility cross-check and verification mechanism, as well as the standardized management and supervision by the Civil Affairs Bureau.

14:20  Discussion

15:00  Return to the JW Marriott Hotel by bus

District Information

The Haidian District is one of the municipal districts of Beijing City with an area of 430 km² (2.6%) and is located in the northwest part of Beijing City. The District includes 22 Sub-District Offices and seven Townships. Presently, the registered population is 2,350,000.
The Tiancun Road Sub-District Office is located in the southwest part of the Haidian District and is a typical urban-rural joint area that accommodates mostly low-income residents in a jurisdiction of 7.77 km². By end of June 2015, the registered population reached 57,515, living in 29 communities.

**GROUP 5: CHAOYANG DISTRICT**

8:50  
Depart by bus ride from the JW Marriott Hotel to the Public Service Hall of Gaobeidian in Chaoyang District

9:20  
Arrive at the Public Service Hall of Gaobeidian. Have a quick overview of the “one-stop application and coordinated processing” services provided at this location; visit the employment services desk and get to know the job counseling and referral system; and visit the urban and rural Dibao desk and review application files and social assistance materials.

10:10  
Go to the third-floor Meeting Room of Gaobeidian. Local officials will present an overview of implementing social assistance programs at the township level. You will learn the review and check procedures of Dibao applications as well as those of other social assistance programs (employment services, medical and educational assistance), and the linkage between social assistance programs and charity activities.

10:40  
Discussion

11:20  
Visit the Love Heart Supermarket, the Gaobeidian Store

11:50  
End of morning visit

12:00  
Bus ride to Bistro 718 Creativity Restaurant for lunch

13:20  
Bus ride to Red-Sandalwood Museum

13:40  
On the fifth-floor Meeting Room of Red-Sandalwood Museum, the District Civil Affairs Bureau will present an overview of administrating and managing social assistance programs at the district level, mainly including the approval procedures of urban and rural Dibao applications and the implementation of special social assistance programs, the development and operation of eligibility cross-check and verification mechanism, as well as the standardized management and supervision by the Civil Affairs Bureau.

14:20  
Discussion

14:40  
Visit Red-Sandalwood Museum

15:40  
Return to the JW Marriott Hotel by bus
District Information

The Chaoyang District is located in the eastern part of Beijing City and occupies an area of 470.8 km$^2$ with a length of 28 km from north to south and a width of 17 km from west to east. By the end of 2014, the registered population reached 2,124,000. The Chaoyang District has 24 Sub-District Offices, 19 Township Offices and 506 administrative villages/communities. In 2014, the Chaoyang District realized RMB 433.73 billion GDP and RMB 41.643 billion in financial income. The average dispensable income in the urban portion of the District is RMB 44,646 and the average net income in the rural area is RMB 26,808.

Gaobeidian is located in the eastern part of Chaoyang District with 26 communities and four Village Committees. It has a registered population of 47,900 distributed over an area of 15.08 km$^2$. It is a typical urban-rural joint area with a mix of urban and rural residents with higher or lower income and diversified demand.

Major Social Assistance Programs

Urban and rural Dibao: Dibao is an unconditional cash transfer program. Urban and rural residents are eligible if their per capita household income is lower than urban and rural Dibao threshold in Beijing. Household assets and expenditures are also taken into account in determining the eligibility.

Tekun (Destitute) support: Local governments provide full support to the local hukou residents, i.e., elderly, disabled and adolescents under 16 without labor ability, source of income or legal dependents or, his/her legal dependents lack of supporting capacity.

Medical assistance: Local residents receiving destitute support or urban/rural Dibao beneficiaries will be aided by the Civil Affairs Bureau by participating in urban basic medical insurance or new rural medical insurance, based on which their out-of-pocket payment for medical treatment, after the insurance reimbursement, shall be partially covered by the medical assistance provided by civil affairs authority.

Education assistance: Local governments provide education assistance to students from Dibao and Tekun families for their compulsory education. In addition, education assistance is provided to students from Dibao and Tekun families to aid their high school (including secondary vocational education), as well as to disabled children who have difficulty in attending schools for compulsory education. Education assistance is also used for meeting the basic living
and learning needs according to different phases of education in the form of fee exemptions, financial aid, living subsidies and work-study programs. In particular, a one-time higher education subsidy is provided to new students from Dibao families, low-income families or families with a seriously disabled member eligible for a living allowance.

**Housing assistance:** The Civil Affairs Bureau provides housing subsidies to rural Dibao households, low-income families or home-based beneficiaries with rural local hukou and live in old houses as specified in the “Beijing Municipality Dangerous House Renovation and Repair Technical Guide for Prioritized Rural Social Assistance Beneficiaries”. The Housing Administration provides housing assistance through public-rent housing or rent subsidies to Dibao, low-income families or decentralized destitute support beneficiaries that hold a local urban hukou and have housing difficulties.

**Employment services:** Local governments provide employment services in the form of subsidized loans, social insurance subsidies, job subsidies, and training subsidies or through the provision of a public service job to residents from subsistence families, i.e., persons with working ability but who do not have a job.

**Institutions**

**District/County Civil Affairs Bureau:** a subsidiary of a District/County People’s Government and responsible for administration and management of social assistance, social welfare, social affairs management and benefits for military families at the district level.

**Street/Township Offices:** field agencies of a District or County-level People’s Government.

**Street/Township Government:** the grass-roots administration executing administrative functions within its jurisdiction.

**Public Service Hall (one-stop-center):** established by a Street/township Office for the provision of review and processing of public services for residents, enterprises or work units. The scope of public services includes the publicity and implementation of national and local laws, regulations and policies on social security and employment, the administration of social insurance as well as urban and rural Dibao, support to the implementation of social assistance policies, such as medical, housing, education, and other temporary assistance and mutual assistance programs, as well as other social security programs designated by relevant departments.
**Charity Supermarket:** a social service institution established to provide in-kind support and voluntary services to vulnerable groups. The Charity Supermarket relies on donations and operates following the business model of supermarket. It is an effective combination of charitable donations and social assistance to provide temporary assistance and services to residents in the community and serves as a platform for volunteers to promote the concept of public well-being and culture of charity.