

# CONTACT CVS/CAREMARK: MEDICAL INSURANCE PLAN PRESCRIPTION DRUG BENEFITS MANAGER FOR HQ STAFF, DEPENDENTS, AND RETIREES

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## DESCRIPTION

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This checklist provides contact information on CVS/caremark. CVS/caremark is the U.S. Prescription Benefit Manager for the Medical Insurance Plan.

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## CONTACT INFORMATION

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- **Phone:** 1-844-641-0412
- **Email:** [customerservice@caremark.com](mailto:customerservice@caremark.com)

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## WEB

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- 1 For details on mail order service, health information, current year's prescription, and claims history, log on to [www.caremark.com](http://www.caremark.com).
- 2 Members can register using the identification number found on their CVS/caremark ID card and date of birth.

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## SMARTPHONE

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- 1 Use the CVS/caremark Mobile App\* available in the Apple App Store or Google Play.
- 2 Please note that you need to select the CVS 'caremark' App as shown below.

