

# Practical Lessons from the Field: Phone-based assessments across Botswana

Thato Letsomo

# Surveyor Calling



# Child Doing Assessment



## **A few stories related to 3 of the “9 lessons” in the paper**

Establish rapport.

Keep instructions simple and use practice items.

Experiment with how to get people to pick up the phone.



# Ke a le Boga

