



# Inter-Agency Social Protection Assessments [www.ispaTools.org](http://www.ispaTools.org)

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# WHAT IS ISPA?

(Inter-Agency Social Protection Assessments)

A set of practical tools that help countries improve their social protection system by analyzing its strengths and weaknesses and offering options for further action



# WHAT ARE THE ISPA TOOLS?

ISPA tools fall into three categories: **SYSTEM**, **PROGRAM** & **DELIVERY**



## SYSTEM

Assess the social protection system and policies in a country



## PROGRAM

Deeper analysis on the different types of social protection programs and branches



## DELIVERY

In-depth analysis of different implementation aspects



All tools are designed to work together



Countries can select the tools that best meet their needs



Countries can apply ISPA tools periodically to track performance over time



ISPA tools are free and publicly available

# THE ISPA CONSTELLATION

Over the next 5 years, over 20 ISPA tools are proposed to be developed, covering social protection **SYSTEM**, **PROGRAM** & **DELIVERY** mechanisms.



SYSTEM



**CODI**  
**(Core Diagnostic Instrument)**



**SPPOT**  
**(Social Protection Policy Options Tool)**



Social Protection Financing



PROGRAM



Cash Transfers



In-kind Transfers



Food Security & Nutrition



Youth Services



**Social Protection Public Works Programs**



Labor Markets



Aging



Disabilities



Skills



Social Protection Health



Disasters & Risk Management



Protective Services



DELIVERY



ID



Eligibility & Enrollment



Complaints & Appeals



**Social Protection Payments**



Collection



Social Registries & MIS



Monitoring, Oversight & Evaluation



Communication, Information & Awareness



Case Management

# WHAT DO TOOLS INCLUDE?

ISPA tools include the following documents:



1

## "What Matters" Guidance Note

- Lays technical foundation for assessment
- Provides good practices from international experience
- Provides instructions to gather information
- Describes how the assessment is organized



2

## Questionnaire

- Gathers qualitative and quantitative information



3

## Assessment Matrix

- Assesses against the agreed criteria on a four point scale



4

## Country Report

- Presents the findings
- Highlights strengths and weaknesses in relation to good international practice
- Summarizes complex landscape of policies and institutions
- Provide policy options to be used as jumping off point for future dialogue between stakeholders



## Implementation Guidelines

Outlines the process of application of ISPA tools from start to completion

# COUNTRY EXPERIENCES:

The currently available ISPA tools have already been piloted in various countries.



# LEARN MORE:



## [ISPATools.org](https://ispatools.org)

Please navigate to the ISPA website, where you can learn more about the ISPA initiative, the ISPA tools, and how to get involved with improving social protection for all.





# NEXT STEPS

## FOR YOU TO ENGAGE WITH ISPA:



Ready to get involved with the ISPA tools?  
Here are some easy next steps to support the ISPA initiative!

### **Want to learn more about ISPA?**

Participate in an e-learning session at [ISPATools.org](https://ISPATools.org)

### **Know a country where it could be appropriate to apply one of the ISPA tools?**

Reach out to the ISPA Coordination Team for advice on how to perform an assessment!

### **Have expertise in one of the areas proposed by the ISPA constellation of tools?**

Contact the Coordination Team and let them know how you can contribute to develop a new ISPA tool!