Identification Systems for Shock Response: Turkey’s Experience
The Nuts and Bolts of Adaptive Social Protection

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Rationale & Context

What kind of shocks does Turkey faces?

• **Natural Disasters**: Earthquakes and floods.
• **Humanitarian Crisis**: Refugee Influxes.
• **Economic Shocks**: In the past.

Already Developed Social Assistance System in Turkey:

• In 2017 3,200,253 household received social assistance *(was 1 million in 2002)*
• $9.75 billion budget for social assistances in 2017. *(was only $300 million in 2002)*
Already Developed Social Assistance System in Turkey:

- National Systems are built with the flexibility to adapt to shocks
- 40 different social assistance programs (including CCTs etc.)
- From application to payment all social assistance process executed with Integrated Social Assistance System (ISAS) in an electronic environment.
ISAS AT A GLANCE

4800 INSTANT
10.600 TOTAL

USING BY 1000 LOCAL BRANCH ACROSS TURKEY

REGISTERED IN DATABASE
42 MILLION CITIZENS’ SOCIAL, ECONOMIC AND DEMOGRAPHIC DATA

11 million HOUSEHOLD

8 March 2018
Rationale & Context

**Issue:** Since 2011 refugee influx due to conflict in Syria

**As of 02/08/2018:**
- 3,505,532 Syrian people under temporary protection in Turkey.
- 4.33% of Turkey’s total population.
- 228,222 reside in camps.
- 3,278,310 live in cities.
- 1,583,910 children.
Rationale & Context

• Multiple government agencies, NGOs and civil society responding to crisis

• Ministry of Family and Social Policies developed **cash programs** with the financial support of European Union **for the basic needs** of refugees.
  – Collaboration with UNICEF, WFP and Turkish Red Crescent
  – **Scale-up** of existing social assistance system
How Turkey offered and scaled up existing social assistance substructure for refugees

Designed 2 new cash programs for basic needs of refugees:

• Social Cohesion Assistance (SCA)
• Conditional Cash Transfer Program

Offered and scaled up substructure

• IT Substructure (ISAS)
• Strengthened Local offices
ESSN NUMBERS

10,600 TOTAL +160

1001 Local Offices and 18 Service Centres across Turkey

REGISTERED IN DATABASE

263 thousand HH’s

SOCIAL, ECONOMIC AND DEMOGRAPHIC DATA

409,000 application
Identification Process

First Registration

Address Registration

Application

Social Assistance & Solidarity Foundations SASFs (1000 units)

Kızılay Service Centers (9 units)

Registration of Application

Eligible Households

Board of Trustees

Information on Application and Payment List

Eligibility Criteria for Beneficiaries

Information

WFP

Financial Resources

Information

Financial Resources

Payment Lists

Halkbank

Turk Kızılayı 1868

Assistance Payment via KızılayKart
Challenges and Solutions

- Language Problem
- Additional Burden on Local Offices
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