Introduction of Social Assistance in Huairou District

Civil Affairs Bureau of Huairou District

November 11th, 2015
PART 01
Overview

PART 02
System Construction

PART 03
Mechanism Improvement

PART 04
Work Supervision
PART 01
Overview
Huairou

2128 km²

12.9%
2 sub-district offices

14 counties

24 communities

384 villages

Registered population 280

Permanent residents 350 thousand
<table>
<thead>
<tr>
<th>People receiving minimal living assistance</th>
<th>People living in extreme difficulty</th>
<th>Low-income population</th>
</tr>
</thead>
<tbody>
<tr>
<td>3183 households or 4909 people</td>
<td>1123 people</td>
<td>357 households or 1041 people</td>
</tr>
<tr>
<td>547 households or 769 people in urban area</td>
<td>1079 people receiving assistance for five guarantees in rural area</td>
<td></td>
</tr>
<tr>
<td>2639 households or 4140 people in rural area</td>
<td>44 people living in extreme difficulty in urban area</td>
<td></td>
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Total urban and rural substance allowances dispensed in 2014 reached 39.62 million yuan.
The work of social assistance in Huairou has been improved comprehensively in recent years.
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Guarantees for minimal living standards in urban and rural areas:
- Subsidy for urban and rural residents living in extreme difficulty
- Special assistance for medical service and education, etc.

Social mutual-assistance and supplementary assistance:
- Temporary assistance
- Supporting temporary assistance
- Supplementary social mutual-assistance

Basic assistance:
- Guarantees for minimal living standards in urban and rural areas
The following have been basically achieved:

Social assistance has covered both urban and rural areas

Framework of institutions has been basically established

Procedure has been standardized

Ensure that people who is entitled to subsistence allowances receives them.
PART 02
System Construction
PART 02
System Construction

Integrate urban and rural institutions of guarantees for minimal living standards

Verify economic condition of families receiving social assistance

Sources and distribution procedure of social assistance funds

Enhance medical assistance

Implement policies on education subsidies

Develop temporary assistance

Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area
Integrate urban and rural institutions of guarantees for minimal living standards

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Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area

PART 02
System Construction
In 2015, Huairou District achieved consistent rural and urban minimal living standards, realizing the integration of urban and rural institutions of social assistance.

Minimal living standards
Low-income family verification standards
Policies for special assistance

Urban families living in difficulty

Rural families living in difficulty
Application for urban and rural guarantees for minimal living standards

Procedures for applications of urban and rural minimal living guarantees

Application
Receival
Verification
Examination
Comprehensive examination
Publicity and qualification
Approval

Certificates of Minimal Living Allowance Payment for Beijing Urban Residents or Certificates of Minimal Living Allowance Payment for Beijing Rural Residents
Integrate urban and rural institutions of guarantees for minimal living standards

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PART 02
System Construction
In accordance with the requirements of the Verification Procedures on the Economic Condition of Families Receiving Social Assistance, Beijing

The District has established the Huairou verification center of residents’ economic condition.

Strengthen investigation measures such as door-to-door visit, neighbor interview, evidence collecting by mail.

Through the municipal bureau’s platform for information verification.

Carry out inter-department, multi-level and transparent verification work on the economic condition of the target families.
PART 02  
System Construction

1. Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area

2. Integrate urban and rural institutions of guarantees for minimal living standards

3. Sources and distribution procedure of social assistance funds

4. Implement policies on education subsidies

5. Develop temporary assistance

6. Enhance medical assistance

7. Verify economic condition of families receiving social assistance
Financial support from district bureau of finance

Minimal living funds

Civil Affairs Bureau of Huairou District

Overall administration

Authorization

Sources and distribution procedure of social assistance funds

Financial support from district bureau of finance

People receiving minimal living assistance
PART 02
System Construction

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Integrate urban and rural institutions of guarantees for minimal living standards

Verify economic condition of families receiving social assistance

Sources and distribution procedure of social assistance funds

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Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area
People in extreme difficulty

44 people

United States people in a centralized way

39 people in a centralized way

5 people (decentralized)

209 people in a centralized way

870 people (decentralized)

1079 people

Approaches

A centralized way for those in service centers

A decentralized way for those at home

Contents

Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area

Provide basic living condition

Provide support to those who cannot take care of themselves

Provide medical treatment

Provide support to the arrangement of funerals, etc.

People in extreme difficulty

39 people in a centralized way

5 people (decentralized)

44 people

Targets for five guarantees

209 people in a centralized way

870 people (decentralized)

1079 people
PART 02
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5
When the medical expense burdened by individuals exceeds 50% of the annual total household income after the reduction of medical insurance and assistance, one can apply for subsidy on disastrous health expense.

When the expense burdened by individuals exceeds 40 thousand yuan, 60% of the exceeded part can be covered by subsidy, with the ceiling up to 50 thousand yuan.

- **Medical assistance**
  - Subsidy for NCMS and URBMI
  - Reduction and exemption of medical expense
  - Subsidy for clinic service
  - Subsidy for hospitalization
  - Subsidy for serious diseases
  - Supplementary medical subsidy
  - Fertility subsidy for poor gravidas and puerperas
  - Reduction and exemption for hospitalization deposits and real-time settlement when leaving.

- **Policy modification and supplementation**
  - 4000 yuan for clinic service
  - 40 thousand yuan for hospitalization
  - 80 thousand yuan for serious diseases

- **Enhance medical assistance**
  - 4543 people
  - 5730 thousand yuan

- **Investment**
  - Enhance medical assistance
PART 02 System Construction

Integrate urban and rural institutions of guarantees for minimal living standards

Verify economic condition of families receiving social assistance

Sources and distribution procedure of social assistance funds

Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area

Enhance medical assistance

Implement policies on education subsidies

Develop temporary assistance
A subsidy of 4,500 yuan per person in the first year of their higher education at universities, colleges, vocational colleges for freshmen and registered students coming from low-income families or families receiving minimal living assistance.

Implement policies on education subsidies

Enhance medical assistance

Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area

86 people

383 thousand yuan

Investment

Students being helped
PART 02
System Construction

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Develop temporary assistance

Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area
Develop of temporary assistance

In accordance with the requirements of Beijing’s new policies on temporary assistance

Re-position and standardize policies on temporary assistance

Actively carry out temporary assistance to ease emergent difficulties.

- 945 people
- 2.47 million yuan
PART 02
System Construction

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Integrate urban and rural institutions of guarantees for minimal living standards

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Sources and distribution procedure of social assistance funds

Enhance medical assistance

Implement policies on education subsidies

Develop temporary assistance
PART 03
Mechanism Improvement
Establish discussion and coordination mechanism for social assistance at all levels.

Set up windows for consistent service of social assistance.

Establish the “coordination mechanism for cases received by one window”

Improve the institution of dynamic regulation.

Improve the proactive search and assistance-first mechanism.

Establish the link between governmental assistance and charitable assistance.

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PART 03

Business system

Establish discussion and coordination mechanism for social assistance at all levels

Set up windows for consistent service of social assistance

Establish the "coordination mechanism for cases received by one window"

Establish the link between governmental assistance and charitable assistance

Improve the institution of dynamic regulation

Improve the proactive search and assistance-first mechanism

Establish the link between governmental assistance and charitable assistance
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Business system

1. Establish discussion and coordination mechanism for social assistance at all levels

- Set up windows for consistent service of social assistance
- Establish the “coordination mechanism for cases received by one window”

2. Improve the institution of dynamic regulation

3. Improve the proactive search and assistance-first mechanism

4. Establish the link between governmental assistance and charitable assistance
In accordance with the regulations of relevant documents issued by the district government

- Improve the institution of joint conference on social assistance
- Provide service on regulation of social assistance

Establish institution of joint conference at all sub-districts and counties
PART 03
Business system

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Windows for social assistance service set up by institutions of social security of 2 sub-districts and 14 counties.

Office and facilities
Set up in accordance with relevant construction standards so as to fulfill the practical need of work.

Duties
Develop more functions on the basis of assistance application issues such as guarantees for minimal living standards, assistance for people in extreme difficulty, medical assistance, temporary assistance, etc.

Achievements
Establish a green channel for emergent and serious cases.

Staff
Two to three staff with formal manning quotas based on the number and standards of service receivers.
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Establish the link between governmental assistance and charitable assistance

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Standardized and improved the procedures for receipt, coordination and referral

Established “the first asking responsibility” and “referral mechanism” for emergent and serious cases

Divide assistance applications into categories at the service windows of all levels in a timely manner

Through referral and coordination, provide assistance to residents who live in extreme difficulty due to emergent or serious causes

A fully smooth channel for assistance
PART 03
Business system

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Establish the link between governmental assistance and charitable assistance
Based on the type of people that receive assistance

- Carry out dynamic regulation

There are changes in the people and the level of subsidy.

Reassess every year for urban people living in extreme difficulty and rural people enjoying five guarantees;
Reassess every half a year for families receiving minimal living assistance, which has family members with serious diseases or severe disabilities, and a relatively stable income;
Reassess every quarter for families receiving minimal living assistance, which has certain income sources and a relatively stable income;
Reassess every month for families receiving minimal living assistance, which has no fixed or certain income sources or which has labor capability and working conditions.
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Improve the proactive search and assistance-first mechanism

Establish the link between governmental assistance and charitable assistance
Discover, investigate, and verify special cases such as emergencies, accidents, family members with serious diseases, and proactively offer help with their assistance applications.
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In line with the essence of the Opinions on Charitable Organizations’ Participation in Social assistance (No. 397 Jingminci issuance [2014])

Involve charitable organizations in Governmental assistance.

Establish an information platform to link charitable assistance resources and projects to needs for emergent assistance and personal desire for assistance application.

306 people have received charitable assistance for serious diseases, with the total amount of funds reaching nearly 2 million yuan.

178 people have received charitable educational subsidy, with the total amount of funds reaching 628 thousand yuan.

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PART 04

Work Supervision
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Establish an institution for information publicity of urban and rural minimal living cases

Establish complaint and reporting system

Implement special rectification and auditing

Record institution for staff and their relatives
PART 04
Work Supervision

1. Establish an institution for information publicity of urban and rural minimal living cases
2. Establish complaint and reporting system
3. Record institution for staff and their relatives
4. Implement special rectification and auditing
PART 04
Work Supervision

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Record institution for staff and their relatives

Implement special rectification and auditing
Publicize information on the information publicity board of village committees.

On the digital screen of the service center, and official website of the institution.

Name of the certificate holder

Population guaranteed

Amount of allowances per month

Names of the district, sub-district, county
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PART 04
Work Supervision

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Implement special rectification and auditing
Strengthen the work of complaint and reporting by letter or visit, designate full-time staff and apply the regulation of “the first asking responsibility”

Release the hotline for inquiry and public supervision in accordance with the Verification Procedures on Letter or Visit, Complaints and Whistle-Blowing About Social assistance, Beijing.

Through approaches such as monitoring whistle-blowing calls, hotline for non-emergent assistance and online reporting.

For real-name reporting cases, investigate, verify and feedback in a timely manner.
PART 04
Work Supervision

1. Establish an institution for information publicity of urban and rural minimal living cases
2. Implement special rectification and auditing
3. Establish complaint and reporting system
4. Record institution for staff and their relatives
Establish an institution for information publicity of urban and rural minimal living cases

Establish a complaint and reporting system

Record a institution for staff and their relatives

Implement special rectification and auditing
Establish a record institution for staff and their relatives who receive social assistance. We have recorded the information of staff relevant to the reception and examination of social assistance application, and relatives of the people mentioned above.

Strictly verify and regulate people who receive social assistance and are on record.
PART 04
Work Supervision

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Implement special rectification and auditing
Self-check and rectify

Carry out regular rectification specially for social assistance work every year under the deployment of the municipal bureau. Self-check and rectify the enforcement of all policies based on the duties of each institution.

Auditing and supervision

Strengthen the supervision on social assistance funds, voluntarily accept the auditing and supervision from the fiscal department, auditing department and supervisory department at all levels, preventing illegal and immoral utilization of social assistance funds.
PART 04
Work Supervision

Establish an institution for information publicity of urban and rural minimal living cases

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PART 01 Overview

Introduction of Huairou District

Overview of assistance work in Huairou

Goals basically achieved

PART 02 System Construction

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Verify economic condition of families receiving social assistance

Sources and distribution procedure of social assistance funds

Ensure the assistance for extremely poor people in urban area, and the five guarantees for people in rural area

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PART 03 Mechanism Improvement

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PART 04 Work Supervision

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Thank you!

Civil Affairs Bureau of Huairou District