Lithuania: Introduction of Change Management Approach in Setting Public Policy

*Breakout Session A: Strengthening Public Policy Processes*

*Presented by*

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Failure to deliver – a global challenge
GDP for one resident, proc. EU average
CHALLENGE ACCEPTED

GOVERNMENT PROGRAMME IMPLEMENTATION PLAN

In total - 795 actions (2017-2020)
THE STORY

1. Lack of active leadership in planning and implementing reforms
2. Insufficient coordination of strategic changes at Government level
3. Long preparation for systemic changes
4. Insufficient change management skills
5. Lack of effective interinstitutional cooperation
HOW DID WE START?

Establishing projects monitoring and control system

PRIORITIZING PROJECTS PORTFOLIO

FORMING STEERING COMMITTEE

ESTABLISHING PROJECT MANAGEMENT OFFICE

Government Priorities

Portfolio

Program

Project

Operations

Standards

Policies

Training

Resources

Processes

Project Management Office
RESULTS

GOVERNMENT PROGRAMME IMPLEMENTATION PLAN

In total - 795 actions
(2017-2020 period)

77% according to the plan

STRATEGIC PROJECTS PORTFELIO

In total - 44 Priorities (projects)
(2017-2020 period)

98% according to the plan
✓ Education reform
✓ Healthcare reform
✓ Pension reform
✓ Innovation policy
✓ Tax reform
✓ Reform for reducing shadow economy
RESULTS

Impact of reforms on GDP (compared to the scenario) if there were no reforms

GDP, at current prices, million EUR
GDP change compared to non-reform scenario, %
LESSONS LEARNED

1. Ensure personal responsibility
2. Frequent and public milestones
3. Political support critical in the initial stage
4. Development of in-house competence
5. Strategic internal and external communication
THANK YOU!

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Questions?
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